

Setting up the BST helpdesk - Feature #12

Add more info in knowledge base categories

02/01/2018 11:27 AM - Jon Ambler

Status:	In Progress	Start date:	02/01/2018
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
The resources in the knowledge base need to be fleshed out.			
*Adding links to collaboration documentation			
*More links to learning material			

History

#1 - 02/01/2018 04:23 PM - Gerrit Botha

I've started a document where we can add content that we need to have on the knowledge base.

The idea is to add information to each category on this page and once we are happy we will transfer the info to the [knowledgebase helpdesk page](#) . The working document is [here](#) (it is in the/scratch folder of the Google drive document repos).

For now please just look at the categories and think if we should change or add more. At Tuesday's meeting (06/02/2018) we can discuss what content should go in there and who will be responsible for adding content to each category.

#2 - 03/28/2018 04:18 PM - Jon Ambler

- Status changed from New to In Progress

At the meeting, the person responsible for each category was assigned. Team members are currently adding the information to the working document.