

Setting up the BST helpdesk - Feature #134

Add captcha on ticket submission

09/09/2021 03:44 PM - Gerrit Botha

| | | | |
|--|--------|------------------------|------------|
| Status: | New | Start date: | 09/09/2021 |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |
| Description | | | |
| Currently tickets can only be send if logged in. You therefor need to be a registered user. This makes the process secure against bots but limits its usage. | | | |
| We need to add a captcha module in the ticket submission and remove the registered user restriction. | | | |

History

#1 - 09/09/2021 03:46 PM - Gerrit Botha

Ephie if you want to look at any Helpdesk modifications or edits this is definitely the first you can look at. The Django helpdesk module is on the BST server and located here: `/var/www/html/helpdesk/bst_helpdesk/helpdesk/` . Let me know if I can be of any help or if there are any restrictions.