

Setting up the BST helpdesk

	2025-12					2026-1					2026-2				2026-3				2026-4				2026-5			
	49	50	51	52	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
Setting up the BST helpdesk																										
Add more info in knowledge base categories																										
Add page describing different types of collaboration																										
Adding time tracking to the tickets																										
Add ticket type																										
Add captcha on ticket submission																										